

Requesting a Re-determination

If your first request for a coverage determination or exception to the formulary for a drug that you would like to use is denied you have the right to ask for a re-determination of that decision. This is called an appeal. If you want to appeal you must request your appeal within 60 calendar days after the date of the first denial. If you need more time than the 60 days we can give you more time if you have a good reason for missing the deadline. You may ask for a formulary exception if you believe you need a drug that is not on our list of covered drugs. You may also ask us for a coverage rule exception if you believe a rule such as a prior authorization or a quantity limit should not apply to you. You can also ask for a tiering exception if you believe you should get a drug at a lower cost-sharing amount. Your prescriber must provide a statement to support your exception request. You, your prescriber or your representative may request an expedited appeal or you may request a standard appeal. To make a request for a re-determination of a denial please contact us at the member service number located on your Molina ID card. You may also contact us by mail by sending us your request for an appeal to 7050 Union Park Center, Suite 200 Midvale Utah 84074. In your written request please include your name, address, Member ID number, the reasons for appealing, and any evidence you wish to attach. If your appeal relates to a decision by us to deny a drug that is not on our formulary your prescriber must indicate that all the drugs on any tier of our formulary would not be as effective to treat your condition as the requested off-formulary drug or would harm your health. We will then review your case and give you a decision. If any of the prescription drugs you requested are still denied you can request an independent review of your case by a reviewer outside of you Molina Medicare plan. If you disagree with that decision you will have the right to further appeal. You will be notified of your appeal rights if this happens.